



General Information

Arrival and departure

The rooms are at your disposal from 2:00 p.m. on the day of arrival. If the room has been cleaned and is ready before 2:00pm, you may have access to the room before then. We would like to ask you to vacate your room on the day of departure by 09:30 a.m. You can store your baggage in our baggage area at any time.

ATM machines

You will find the next ATM machines in the town of Seewalchen on the main road at "Raiffeisenbank"

Beverages

Beverages can be ordered at the reception at opening time. During break-times you have the opportunity to find beverages also in the guest refrigerator in the dining room "Stüberl". You are asked to list your consummation on the refrigerator list.

Breakdown Service

Emergency breakdown call throughout Austria: Dial 120 (without dialing code.)

Doctor/pharmacy

A list of various doctors and pharmacies is located at the reception in our Info-Book. Please ask our staff for further support.

Emergency

In case of emergency dial:
122 (fire service)
133 (police)
144 (medical services)

An automated external defibrillator as well as a first aid case is located next to the reception.

Emergency exit

In case of fire, please follow the escape route to exit the hotel. Our floor plan is located at the back of the door in your room.

Fire place

Our fire place can be free used on request. Wood can be found in the forest next to our house.

Front desk

For information about the opening time please refer to the reception desk sign.

Internet

Free online service is provided in our house. Please ask our staff for your personal password.

Invoice

Please notice that credit cards are not accepted in our house. Please settle your open invoice at the reception by 07:00pm on the evening prior to your departure.

Key

The key locks the main entrance, your room and the private beach area.

Lakeside area

A private beach is offered only a 5-minute walk from the house. The beach is signed with our emblem. Your room key will allow you to access the private area.



Lost property

Please contact the reception desk.

Mealtimes

Breakfast: 07:00 - 09:00am (*buffet*)

Lunch: 12:00am (*3-course via serving counter*)

Diner: 06:00pm (*1-course via serving counter*)

Please notice that the house offers self-service.

Peace at night

We kindly ask you to keep the peace at night. (22:00pm – 06:00am)

Petrol Station

There is an "ENI" petrol station on the right of the main road as you drive to Seewalchen.

Recreational facility

The sports hall as well as other recreational facilities can be used at any time of availability at your own risk.

Showers

Shower for dorm rooms are located in the 1st floor of the building. Showers for people with reduced mobility are located in the ground floor.

Smoking

Smoking is strictly forbidden inside the house.

Shopping

The next supermarkets are located in Seewalchen:

Spar: mo – fr 07:15am – 07:30pm , sa 07:15am – 06:00pm, su closed;

Billa: mo – fr 07:15am – 07:30pm , sa 07:15am – 06:00pm, su closed;

Towels and bed linen

On day of departure we kindly ask you to strip beds and to put bed linen and towels in the provided trolley next to the reception.

TV

Every meeting room has a projector-screen TV with satellite programmes. You are allowed to use or meeting rooms whenever they are available. For further support do not hesitate to ask on of our staff member.

Water

The drinking water that comes out of Austrian taps is as pure as bottled mineral water.

